

## FAMILY COUNCIL MINUTES

Meeting Date: March 31, 2016

Time: 6:30 – 8: pm

Location: Riverside Glen Long Term Physio Room/gym

Chairperson: Wayne Matthews

Secretaty: Robert Wenman

6:30 – 6:45 pm

1. Welcome the 6 returning members
2. Distribution of sign in sheet, agenda, previous month's minutes and management responses.

6:45 – 8:00 pm

Feedback to the February QIP 2016 target plan presented by Riverside Glen Management representatives Kate MacDonald and Huib Quist. In summary:

1. The use of Anti Psychotics in LTC
2. Scott Lebrun's new teaching program to reduce worsening bladder control. Family council will invite Scott to a future meeting.
3. Residents responding positively to "I would recommend this site to others" included in the annual care meeting. A member stated to not having had an annual care meeting and there is a belief care meetings are to be held every six months.
4. Percentage of residents who had a recent fall.

Five Ministry of Health Inspection Reports received by Family Council were reviewed and discussed. A brief summary of the ministry findings:

1. Absence of documentation related to specific intervention for falls prevention.
2. Two complaints regarding the administration of medication
3. An incident occurred involving two residents. The ministry found a failure to ensure behavioural triggers for a resident were identified and strategies developed and implemented.
4. Failure to ensure that the resident received oral care
5. It appears public inspection reports posted in the binder are not being kept up to date

Family Council discussed the invitation from management in organizing educational opportunities. Family Council members expressed interest in the Dementia program.

Family Council meetings are not well attended and members would like to explore the possibility of adding meeting notifications to a higher visibility area. The Family Council notices and mailbox are located behind the piano.

Thank you to Tina for your support of our council and meetings  
Thank you to Food Services for the treats and beverages.