

FAMILY COUNCIL MINUTES

Meeting Date: February 25, 2016

Time: 6:30 – 8: pm

Location: Riverside Glen Long Term Physio Room/gym

Chairperson: Wayne Matthews

Secretaty: Jane Wierstra

(times are approximate)

6:30 – 7:00 pm

1. Welcome 8 returning family members and 7 Resident members
2. Distribution of sign in sheet, agenda, previous month's minutes.
3. Wayne gave a thank you to Jane Wierstra for her past involvement in the Mapleton Unit. Jane thanks you all for the card and chocolate bars. She enjoyed all my time spent with her Mom and the other residents. She learned a great deal from all the staff and will advocate this involvement to all family members.

7:00 – 8:00 pm

4. Wayne introduced Kate MacDonald and Huib Quist to speak on Managements target plan to improve the QIP for Riverside Glen. Attached is their printed report. Areas of discussion was as follows:
 1. Anti Psychotics – the target of 14% might not be lowered as the amount of residents using might not change but the dosage administered is aimed at being lower. Doctor and charge nurses to document.
 2. Bladder Control – Scott Lebrun to set up a new teaching program with PSWs starting with 1 unit at a time with a 6 month review. Scott's introduction of the "restorative program" as been handed over to each respective Unit.
 3. Recommend "Riverside Glen" Form – awareness to be included in the annual care meeting. Involving people outside of Riverside Management in the process of hiring was thought to be a great idea
 4. Falls – hard to aim for lower target as even falls without injury are to be reported. Constant training updates and team work is required to lower this target.
 5. Discussion, questions and possible solutions were great in all 4 areas as well as the feedback from Kate and Quib. Everyone appreciated the commitment of Riverside Glen to improving these specific 4 areas for the coming year. Kate and Quib are prepared to tackle these areas with constant supervision, training and team effort and welcome any questions and input from both Family and

Resident Council. Wayne thanked Kate and Quib for their clarifications on our discussions and their time with us.

8:00 – 8:30 pm

5. The minutes from February were approved.
6. After a informative lengthy meeting time for refreshments and family circle were then enjoyed.

Thank you to Tina for your support of our council and meetings

Thank you to Food Services for the treats and beverages.