

Family Council Minutes

Meeting Date: November 27, 2014

Time: 6:30 – 8:00 pm

Location: Riverside Glen Long Term Care Library

Chairperson: Siobhan Bulmer

Secretary: a member volunteered

Ten members attended the meeting

(times are approximate)

6:30-6:45 pm

1. Welcome new and returning members.
2. Distribution of sign in sheet, October meeting minutes and management responses to October minutes.

6:45-7:00 pm

3. Council Business

-October minutes reviewed and approved

-management responses from October minutes reviewed and discussed

4. Nomination of Executive candidates

Chairperson: 4 nominees

Co-chairperson: 2 nominees

Secretary: 2 nominees

5. Election of Family Council Executive 2015

Chairperson: Siobhan Bulmer

Co-chairperson: Wayne Matthews

Secretary: monthly volunteer

6. Issues to be addressed by management

-Ruth Auber and Bryce McBain to attend meeting January 29, 2015

-Ruth is asked to present information about palliative care program

-Mike Schmidt to be invited to attend meeting February 26, 2015 to review financial statements

- members request that 2012 and 2013 financial statements be provided, as requested in October
- quality indicators on the HQO site are 18 months out of date
- members request that a summary of the 2014 health quality data be provided prior to our January 2015 meeting, as is the practice in other long term care homes (Ruth could review this at our meeting)
- members are concerned that the staffing numbers provided for the PCA's do not reflect the actual number of PSW's providing personal care to the residents in each neighbourhood.
- members note that only 3 PSW's are currently seen providing care in each neighbourhood during the day and evening shifts, other than a fourth PSW 1 pm – 7 pm in Mapleton and a fourth PSW for the evening shift in Puslinch.
- please explain what role the additional 5 PSWs have (float? Neighbourhood coordinators?)
- our original request included numbers for all staff on each shift (housekeeping, dietary, food services, etc) please provide this for our January meeting

Thank you to Tina for all of your support.

Thank you to management for your efforts to address our concerns during 2014, we look forward to working with you in 2015.

Thank you to the staff who care for our loved ones, we appreciate all of your hard work and dedication.

Thank you to Dr. Spadafora for moving his practice out of our loved ones' home.

Happy Holidays to everyone.

7:00 – 8:00 pm”Pre-Christmas Social”