

**Ministry of Health  
and Long-Term Care**

Health System Accountability and  
Performance Division  
Performance Improvement and  
Compliance Branch

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**Ministère de la Santé  
et des Soins de longue durée**

Division de la responsabilisation et de la  
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HLTC 29080IT-2015-529

**DATE:** April 17, 2015

**MEMORANDUM TO:** Long-Term Care Home Operators  
Ontario Long Term Care Association  
Ontario Association of Non Profit Homes and Services for Seniors  
Ontario Association of Resident Councils  
Family Councils of Ontario

**FROM:** Nancy Lytle  
Director  
Performance Improvement and Compliance Branch

**RE:** **Evaluation of the Centres for Learning, Research and Innovation in  
Long-Term Care**

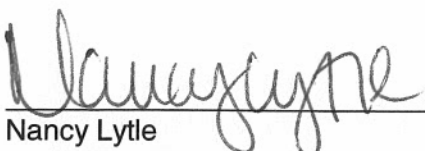
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In 2011/12, the Ministry of Health and Long-Term Care (the "Ministry") established three Centres for Learning, Research and Innovation (CLRI) in Long-Term Care (LTC): the Schlegel CLRI, the Baycrest CLRI and the Bruyère CLRI. The CLRIs are a 5 year initiative, created to contribute towards enhancing the quality of life and care of residents in LTC by supporting LTC homes across the province through:

- Education, research, innovation, and knowledge transfer; and,
- By facilitating collaboration between researchers, educators, LTC home personnel and other practitioners to support the development and adoption of evidence-based practices.

In January 2015, following an invitation for a request for services, the Ministry awarded Deloitte Inc. with a contract to undertake an evaluation to determine the achievements of the CLRIs and the impact to the LTC home system. The project team at Deloitte Inc. is being led by Sheila Banks-Switzer and Young Lee with program evaluation support from Tessa Caton and Jessica Marangos. Over the next 18 months, the project team will be contacting select LTC homes and other stakeholders to collect data on their experiences with the CLRIs. This process is crucial in the evaluation of the CLRIs and the cooperation of LTC homes/staff during this process would be greatly appreciated. Should you have any questions relating to the evaluation, please contact Rashmi Sharma, Senior Program Consultant at (416) 314-5922 or [Rashmi.Sharma@ontario.ca](mailto:Rashmi.Sharma@ontario.ca).

Thank you for your ongoing support of the CLRIs and dedication in providing quality care to LTC home residents.

  
Nancy Lytle