

FAMILY COUNCIL MINUTES

Meeting Date: August 25, 2016

Time: 6:30 – 8:00 pm

Location: Riverside Glen Long Term Physio Room/gym

Chairperson: Wayne Matthews

Secretary: Jane Wierstra

(times are approximate)

6:30 – 6:45 pm

1. Welcome the 8 returning members and welcoming 1 new member.
2. Distribution of sign in sheet, agenda, previous month's minutes and management responses.

6:45 – 7:00 pm

3. July minutes were approved
4. Wayne informed us of the passing of Brent Fletcher's wife Jacqueline. Jane will send a sympathy card on behalf of Family Council.

7:00 – 7:45 pm

5. Spencer Barfoot – Director of Environmental Services was introduced. Spencer enlightened us on his background as working in the family Property Development, Schooling in HR. His career change came after seeing to the care of his grandmother and now wanting to make a difference for senior residents. Currently he is heavily involved in updating the physical building ie: plumbing, air-conditioning, water, heating, all aiming to be completed by year end. Concerns discussed with Spencer were as follows:
 - Cigarette butts in the pond area – install reseptic
 - Look into motion censored taps
 - Nichol/Puslinch servery not safe - is in the process of being renovated.

7:45 8:00 pm

6. While enjoying our refreshments Wane distributed the Family Council Mandate which is to be part of the New Resident Info Package. We also discussed the ongoing concern of having a higher care to resident ratio. Also a concern of the loud music played during lunch in the Nichol unit, to be brought to the attention of the Neighbourhood Co-ordinator.

Thank you to Tina for your support of our council and meetings

Thank you to Food Services for the treats and beverages.

